Case 2:13-cv-00193 Document 752-12 Filed on 11/18/14 in TXSD Page 1 of 1

From:

Crawford, John

To:

Rodriguez, Tony

Sent:

7/19/2013 4:06:09 PM

Subject:

RE: EIC Report CHANGE

Tony.

As of 4 PM today, we're showing two certificates issued this week: 1 on 7/16 and 1 on 7/18.

Regards,

John Crawford

From: Rodriguez, Tony

Sent: Monday, July 15, 2013 5:37 PM

To: Rodriguez, Tony; Peters, Joe; Watkins, Paul; Bell, Stephen; Winkley, Salestus; Berkley, Johnnie; Silva, Samuel; Valenzuela, Estella; Valdez, Tomas; Hubbard, Barbara; Garcia, Joseph; Smith, Janie; Melcher, Lori; Gomez, Enrique; Mastracchio, JoeAnna; Ron Grahovec; Crawford, John; Vinger, Tom; Cesinger, Katherine; Hunter, Stephanie; Wells, Charles; Barber, David; Muniz, Barbara; Segundo, Carolina

Subject: EIC Report CHANGE

Subject. Lie Report Change

Ladies and gentlemen,

We are changing the reporting cycle for EIC reports from daily to a weekly report. The next EIC report you will receive will be on Friday. Regions will provide me a roll-up of issuances and inquiries by 4:00 and I will turn the report around by 5:00.

** I already have your information for today, please do not duplicate this information in your report(s) on Friday.

V/r

Tony Rodrigaez

Customer Operations Senior Manager – South and West Driver License Division
Texas Department of Public Safety
tony.rodriguez@dps.texas.gov
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512.424.5657 (O) 512.739.9709 (C)

512.424.5233 (F)

The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: http://www.survey.utexas.edu/txdps/



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